

Storm Docket Proceeding Continues

Docket Number 11-09-09, *PURA Investigation of Public Service Companies' Response to 2011 Storms*, has been at the forefront of OCC's workload since last September when it was initiated. Most of Connecticut's citizens were affected on some level by Storm Irene, the October Nor'easter, or both.

Hearings have begun in this proceeding, and they are expected to last for another month, ending on May 24th. A final decision in the case is due out at the end of June.

As part of the hearing process, OCC is continuing to examine how the public service companies handled each of the storms, with a concentrated focus on the communication efforts made with municipalities and customers in general. As always, the health and safety of Connecticut's ratepayers is a priority, and it is crucial that in the future we are prepared to handle another emergency outage of this caliber.